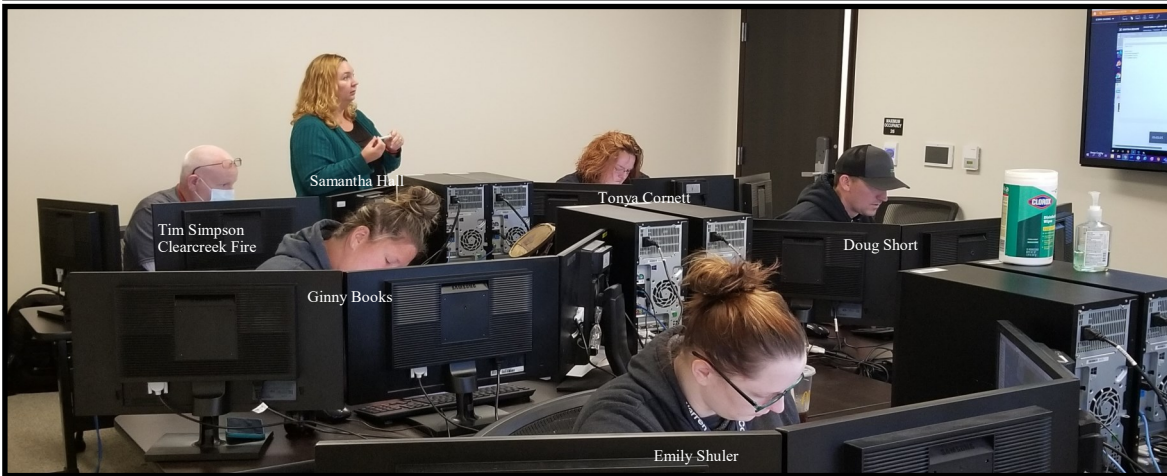


## Dispatch Times

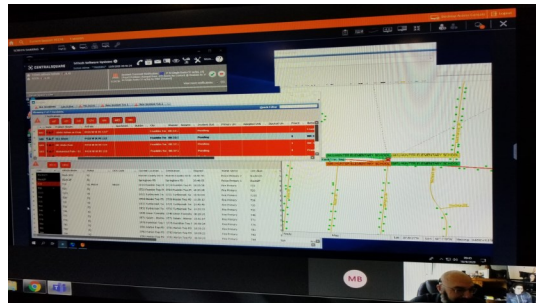
October 2020  
Volume 7, Issue 10

### ECAD Refresher Class



October 5-9 Central Square, James Crosby conducted virtual training with supervisors, dispatchers and Clearcreek Twp. Assistant Fire Chief, Tim Simpson. Tim has been a true asset during this entire process and we really appreciate him!

Everyone in the classes had great questions! Samantha has dedicated a lot of time to making sure everyone gets the information they needed to be more confident with the system. Josh Moyer and Paul Bernard were also involved and able to answer any technical questions.



#### Inside this issue:

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#### Mark Your Calendar!



- October 5-9**  
Refresher CAD training
- October 6**  
1st day of early voting
- October 10**  
WC Shred Day & Electronics Recycling
- October 11**  
Hillclimb
- October 31**  
Halloween

# Employee Spotlight

## Employee of The 3rd Quarter



Doug Short has been a dispatcher for over 13 years now. He is the Warren County Dispatch Association Union President and he also helps train new employees.

Throughout Doug's career here there have been a couple calls that he won't forget. There was the call where a special needs child was found face down in a creek. Doug had to use his skills to calm the parent down in order to talk them through CPR; which in the end saved the child's life! Doug was also working the day of the trench collapse in Morrow where the young worker was buried alive.

"Just when you think you have heard it all, you get calls like the one where a fella got his man business caught in a shampoo bottle." One of the biggest challenges so far has been the new CAD, "from the top down in every agency it affects us all," says Doug.

In his spare time he likes to golf, hunt, fish and spend time with his wife Jamie, son, Cooper (age 7) and daughter, Crosley (age 2). He also enjoys coaching his son in baseball.

Congratulations Doug!

## October Birthdays

Tammi Wolf-7th  
Melissa Abrams-16th  
Kelly Fiebig - 24th  
Sophia Abrams - 25th



## October Milestones

Brian Holtel-16 yrs on 10/18  
Mike Wiggins-13 yrs on 10/27  
David Wood-4 yrs on 10/10  
Tesci Davis-3 yrs on 10/2  
Shelby Davis-3 yrs on 10/2  
Sarah Oliver-3 yrs on 10/2



## Trick or Treat Times

Saturday, October 31st 6:00 pm-8:00 pm  
Lebanon & Turtlecreek Twp. 5:30 pm-7:30 pm



# FAQ with Central Square Enterprise CAD (ECAD)

## Priorities

PCAD	ECAD
0	Echo-Immediate dispatch/hot response/ALS
1	Delta-Hot response/ALS
2	Bravo-Hot response/BLS
3	Charlie-Cold response/ALS
4	Alpha-Cold response/BLS
5	Omega-Cold response/BLS

- All calls, except Echo calls for fire & ems, are initially coded as Charlie level call types to get units started. Then once the dispatcher is done questioning the caller, ProQA makes it's final determination of the response level and CAD either upgrades or downgrades the call. This normally happens 1 or 2 minutes after the initial dispatch. If the call is upgraded, additional units may be dispatched. If the call is downgraded, dispatch will advise the Battalion/Chief which units can cancel.

## Vehicle Accidents with Unknown Injuries

PCAD	ECAD
Automatically sent fire &/or EMS	No fire &/or EMS is sent

## Block Ranges

PCAD	ECAD
4900B N Waynesville Rd	4900-B N Waynesville Rd

## Law & Fire Dispositions Must Be Given When Going Available From an Incident

Fire		Law	
Code	Description	Code	Description
FCAN	Cancel Prior To Arrival (FCAN)	AG	Assistance Given (AG)
FFA	False Alarm (FFA)	CC	Criminal Citation/Summons (CC)
FGIC	Good Intent Call (FGIC)	FA	False Alarm (FA)
FHBT	Handled by Telephone (FHBT)	NC	No Contact (NC)
FNC	No Contact (FNC)	NM	Notification Made (NM)
FNF	Nothing Found (FNF)	NR	No Report Taken (NR)
FNOR	No Response Needed (FNOR)	RT	Report Taken (RT)
FREF	Refusal (FREF)	TC	Traffic Citation (TC)
FTTH	Transported to Hospital (FTTH)	UTL	Unable to Locate (UTL)
FUTL	Unable to Locate (FUTL)	W	Warning (W)
FTEST	Test Call	A	Arrest (A)
FAC	All Call (FAC)	TEST	Test Call
FRA	Reassign (FRA)	CAN	Canceled Prior to Arrival(CAN)
FHM	Hazard Mitigated (FHM)	CS	Civil Served / Attempt (CS)
FCDCD	Created During CAD Down	JR	Jail Recite (JR)
FFE	Fire Extinguished (FFE)	RA	Re-Assigned (RA)
FCB	Controlled Burn (CB)	CDGD	Created During CAD Down
FAT	Alarm Test (FAT)	CIT	Crisis Intervention Team (CIT)
FAS	Assistance Given (FAS)	NOR	No Officer Response (NOR)
		HBT	Handled by Telephone (HBT)

## Emergency Button Activation

When an emergency button activates, this will be the fastest way to figure out who that unit is, their last known position, last assigned incident and status, as long as they have signed on with their radio ID.

Powerline Command is ID <radio ID #> .

*Ex. ID 8308097 enter*

The radio ID number is found on the PTT (push to talk) radio Interface.

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## Incident Command (IC) & Primary Vehicle (PV)

When a unit advises they are in command, primary vehicle, or primary unit use the IC or PV status. If you use the IC status it will switch to primary vehicle. These statuses are very important to document times for units taking command. Use these commands for fire AND law units.

This status will be very important for law incidents because they can use this on large incidents or large special details such as The Hillclimb or WC Fair. If an incident occurs at one of these large incidents/details you will relay that info to the unit who is marked as the primary vehicle. All law units on a special detail should be attached to 1 incident.

---

## New Law Problem Nature – Criminal Warrant Service (CWS)

This problem nature is to be used when meeting another agency to serve a warrant even if the subj is going to be transported to the jail.

*Ex. Middletown Pd (or any agency) is out w a subject (at a scene) who has a warrant and any of our law agencies are enrt to serve the warrant or pick the subj up.*

Problem Nature - PT (Prisoner transport) should only be used if an agency has someone in custody at a jail facility and the unit is going to pick them up.

*Ex. Hamilton Co has one ready for pick up.*

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## LEADS

Removed **Hot Hit** on **Failure To Reinstate**

This was hitting on previous history of Failure To Reinstate even if they were currently valid.

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## New Timers Set

Law – Staged (In Area)

\* Times out in 15 minutes

*Command to Reset is RST (Reset STaged)*

Fire – To Hospital

\* Times out in 45 min

*Command to Reset is RTH (Reset To Hospital)*



# EMA NEWS

by Lesli Holt

## COVID Response

The Warren County Board of County Commissioners has asked jurisdictions to help offer masks at no charge to citizens who are at risk from the effects of COVID-19. The Commissioners have purchased KN95 masks that local fire departments will offer to the public. Please see graphic below with specific dates and times citizens will be able to pick up their masks. EMA will be sharing this graphic on Facebook and Twitter if jurisdictions/organizations wish to help promote this mission.

The Warren County Board of County Commissioners has partnered with local jurisdictions, first responders, and county agencies to provide masks to Warren County residents at risk from the effects of COVID-19. Masks can be picked up **on Mondays in October** (additional times/dates may be available per jurisdiction. See information listed below). If you are in one of the listed at-risk categories, you can visit one of these locations to pick up a mask at no cost.

*At risk categories could include: cancer, renal disease, COPD, immunocompromised state from solid organ transplant, obesity, serious heart condition, sickle cell disease, type 2 diabetes, hypertension, and elderly with pre-existing conditions.*

<p><b>Carlisle</b></p> <p><b>Where:</b> Carlisle Town Hall 760 Central Ave., Carlisle, OH 45005</p> <p><b>When:</b> 10am-12pm on Mondays in October <i>*Alternate pickup dates/times can be arranged by contacting Town Hall</i></p>	<p><b>Franklin</b></p> <p><b>Where:</b> City of Franklin Division of Fire / EMS 45 East 4<sup>th</sup> Street, Franklin, Ohio 45005</p> <p><b>When:</b> 9am-3pm on Mondays-Fridays in October</p>	<p><b>Harveysburg / Massie Twp.</b></p> <p><b>Where:</b> Massie Twp. Fire Department 10 N. Harveysburg Rd., Harveysburg, OH 45032</p> <p><b>When:</b> available any date/time. Contact Fire Chief at 513-432-1042 to coordinate pickup or delivery.</p>	<p><b>South Lebanon / Union Twp.</b></p> <p><b>Where:</b> Union Twp. Fire Dept. 285 Pike St., South Lebanon, OH 45065</p> <p><b>When:</b> Mondays in October 8am-10am and October 8 (TH), 14 (W), 20 (T), &amp; 28 (W) from 5pm – 8pm</p>
<p><b>Clearcreek Twp. / Springboro</b></p> <p><b>Where:</b> Clearcreek Fire District Headquarters 925 S. Main Street, Springboro, OH 45066</p> <p><b>When:</b> 8am-5pm on Mondays-Fridays in October</p>	<p><b>Franklin Twp.</b></p> <p><b>Where:</b> Franklin Twp. Administration Bldg. 418 Fairview Drive, Franklin, OH 45005</p> <p><b>When:</b> 10am-12pm on Mondays in October</p> <p><b>Other Locations:</b> Franklin Township Fire Station 20 7901 Keays Rd., Franklin, OH 45005 Franklin Township Fire Station 19 3773 Robinson-Vail Rd., Franklin, OH 45005</p> <p><b>When:</b> 8 am – 10 pm daily in October <i>*May be a delay if medic crew is on an EMS run.</i></p>	<p><b>Hamilton Twp. / Maineville</b></p> <p><b>Where:</b> Hamilton Twp. Fire Station 76 7684 S. State Rte. 48, Maineville, OH 45039</p> <p><b>When:</b> 10-12 on Mondays in October</p>	<p><b>Salem Twp.</b></p> <p><b>Where:</b> Salem Twp. Fire Department 5270 U.S. Rte 22/3, Morrow, Ohio 45152</p> <p><b>When:</b> 8am-8pm daily in October <i>*Please call 513-899-2222 prior to arrival to ensure staff is not on an emergency run</i></p>
<p><b>Deerfield Twp.</b></p> <p><b>Where:</b> Deerfield Twp. Administration Bldg. 4900 Parkway Dr., Ste 150, Mason, OH 45040</p> <p><b>When:</b> 8am-4pm on Mondays-Fridays in October</p>	<p><b>Lebanon</b></p> <p><b>Where:</b> Lebanon City Hall 50 S. Broadway, Lebanon, Ohio 45036</p> <p><b>When:</b> 10am-12pm on Mondays in October <i>*Alternate pickup dates/times can be arranged by contacting the information desk at Town Hall</i></p>	<p><b>Harlan Twp.</b></p> <p><b>Where:</b> Harlan Twp. Fire Station 81 9120 Morrow Rossburg Rd., Pleasant Plain, OH 45162</p> <p><b>When:</b> 10am-12pm and 6:30pm-8:30pm on Mondays in October</p>	<p><b>Turtlecreek Twp.</b></p> <p><b>Where:</b> Turtlecreek Fire Station 32 670 N. State Route 123, Lebanon, OH 45036</p> <p><b>When:</b> 10am-12pm on Mondays in October</p>
<p><b>JEMS (in franklin)</b></p> <p><b>Where:</b> Joint Emergency Medical Services (JEMS) Station 15 201 E. 6<sup>th</sup> St., Franklin, Ohio 45005</p> <p><b>When:</b> 8 am – 10 pm daily in October <i>*May be a delay if medic crew is on an EMS run.</i></p>	<p><b>Mason</b></p> <p><b>Where:</b> Fire Station 51 (at main entrance) 4420 Mason-Montgomery Rd, Mason, OH 45040</p> <p><b>When:</b> 9am-3pm Mondays-Fridays in October</p>	<p><b>Waynesville / Wayne Twp.</b></p> <p><b>Where:</b> Wayne Township Fire Department 1100 Franklin Road, Waynesville, Ohio 45068</p> <p><b>When:</b> 10am-12pm on Mondays in Oct, and October 26<sup>th</sup> from 7-8 p.m.</p>	

## Continued Support

Although the Warren County EOC closed in June, EMA staff remain engaged in COVID response fulfilling requests, tracking information, and providing reports to local, regional, and state agencies. Any jurisdictions or responders can continue to submit requests for PPE to [wcc-ma@wcoh.net](mailto:wcc-ma@wcoh.net) and EMA staff will assist (where able based on available inventory of supplies).

## Hazard Mitigation Plan

The county Hazard Mitigation Plan has been submitted to the State EMA and the public for review. EMA has made the suggested changes and has resubmitted the final version to the State for concurrence. Once finalized, the plan will be adopted by the Board of County Commissioners and then by each jurisdiction.

The EMA would like to thank all stakeholders who provided information, attended meetings, filled out surveys, and /or reviewed the plan and provided feedback. Warren County is one of only a few counties in Ohio who has tackled writing this plan in-house (rather than hire a contractor) and your assistance has yielded a quality product that will help our county become more resilient.

Board Members:

**Jeff Monroe, Chairman**  
**Kathlene Applegate**  
**Bethe A. Goldenfield**  
**Lori Viars**



**Brian Sleeth**  
Director

**Shari Huff**  
Deputy Director

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## Public Notice

The **last day** to register to vote or update your address for the November 3, 2020 General Election is:

- **October 5, 2020 8:00am- 9:00pm**

### **Absentee/ Early Voting Hours:**

*All Early Voting is in our office at 520 Justice Drive in Lebanon*

- October 6<sup>th</sup> 8:00am- 5:00pm (First day of Early Voting)
- October 6-9<sup>th</sup> 8:00am- 5:00pm
- October 12-16<sup>th</sup> 8:00am- 5:00pm
- October 19-23<sup>rd</sup> 8:00am- 6:00pm
- October 24<sup>th</sup> 8:00am- 4:00pm
- October 25<sup>th</sup> 1:00pm- 5:00pm
- October 26- October 30<sup>th</sup> 8:00am- 7:00pm
- October 31<sup>st</sup> 8:00am- 4:00pm (*Last day to submit Absentee Request- 12:00pm*)
- November 1<sup>th</sup> 1:00pm-5:00pm
- November 2<sup>nd</sup> 8:00am- 2:00pm (*Last Day of Early Voting & Absentee ballots must be postmarked by today to be considered on time*)
- November 3<sup>rd</sup> 6:30am- 7:30 pm Polling locations are open.  
(*Last day to drop off ballots to the Board of Elections office by 7:30pm*)

## Where Am I?

If you know the location where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than October 28th. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn. Congratulations to Doug Wehmeyer, Deerfield Twp. Fire Battalion Chief for guessing that last month's picture was the new Alexander Pointe Apts. At W. US. R 22/3 & Willow Pond.



## September Dispatch Stats

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
<b>Total 911 Calls Received in September</b>	5,822	695	532	County Saturday	County 4:00 pm
<b>Total 911 Calls Year To Date</b>	46,660	5,787	4,937	Franklin Tuesday	Franklin 6:00 pm
<b>Percentage of 911 Calls Answered Under 10 Seconds</b>	99.85%	97.32%	94.73%	Lebanon Wednesday	Lebanon 3:00 pm



### Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:  
Website: [www.co.warren.oh.us/emercyservices](http://www.co.warren.oh.us/emercyservices)  
Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)  
Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour



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